

Exterior Door Warranty

Artistic Doors, a Division of Brenlo Ltd, offers a limited warranty on exterior doors for 1 year from delivery date. This warranty applies to:

- Manufacturing defects in door
- Finishing by Artistic
- Operation of door
- Sidelight & transom glass free of defect at time of delivery

Southern facing exposures are not covered by this warranty if stained a dark finish and/or insufficient overhang due to UV rays and heat buildup from those exposures. It is not recommended that if a dark finish be used where a door is facing south, south-west, or west. A coat of varnish or revitalizer should be applied at least once a year to ensure the integrity of the overall finish.

- Minimum overhang requirements should have a projection half the distance of the overall height of the entry door (refer to diagram)
- Entry doors that are painted should have a fresh coat applied yearly to ensure moisture does not penetrate into the wood
- Exterior caulking must be applied around frame once final fitment is established
- Door must be allowed to acclimatize to its environment before a service call visit is to be performed. Acclimation time may take 6-8 months
- Only door and frames finished at Artistic Doors will be covered under warrant

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Warranty Exclusions:

- Hardware is covered independently from respective manufacturer
- Door accessories that accompany the door (door knockers, mail slots, pulls, etc.)
- Southern exposures with the following Goudey stain colours: W-200, W-201, W-238, W-240, W-247, W260, W-261, W-263, W-267, W-268, W-355

Periodic maintenance will need to be practiced, to ensure the longevity of the door. Wipe off surface dirt, dust, salt or snow from door to extend the life of the finish. A coat of varnish or revitalizer should be applied to the exterior approximately every 2 years, to prevent fading in the finish.

ARTISTC DOORS is not responsible or liable for indirect, special or resulting damages in connection with installation by contractors. Under this warranty liability is limited to repairs.

No employee, agent or other person is authorized to provide any warranty on behalf of ARTISTIC DOORS for an ARISTIC DOORS product that is in addition to or different from the warranty stated above.